

**Expert Technology Group**

5987 NW 102nd AVE

Doral, FL 33178

RMA Request: rma@expert-Technology.com**RMA # :****RMA REQUEST FORM**

(*) Name of the company: _____

(*) Contact: _____

(*) Address: _____

(*) Phone N°: _____

(*) City, State, Zip code: _____

(*) FAX: _____

(*) Customer N°: _____

E-mail: _____

	(*) Item	(*) Serial N° of the RMA	(*) Invoice #	Date	Description of the problem
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
Total Quantity:					

1. Make sure to fill in the fields with asterisks (*) at the top.

2. To request an RMA number, send this form by email: rma@expert-technology.com or FAX: (786) 345 0753.

3. Use this form as a description of the shipment after obtaining the RMA No.

4. Mark the RMA # on the shipping box.

NOTES

1. Expert Technology Group will not assign RMA No. if the required information is incomplete.

2. Do not send merchandise for return without RMA authorization

3. All approval is subject to Expert Technology Group's discretion and warranty policy.

4. No product with physical damage will be accepted.

5. The assigned RMA number will be valid for 15, after that the RMA number will be canceled.

6. The description of the problem must be as detailed as possible

7. Under no circumstances will Expert Technology Group be responsible for freight expenses.

8. If any field is modified in this form except the product lines, the RMA will be discarded.

9. The products purchased only have one change per guarantee, fulfilling the pre-established requirements, once the product or products have been replaced, the customer will not be able to opt for a new change on the same item due to the use of the guarantee.