

Expert Technology Group, Inc.

5987 NW 102nd Avenue
Miami, FL 33178
Phone: 305-500-9374
Fax: 786-567-6256



NON-RESIDENT DEALER CERTIFICATION

I, the non-resident dealer shown below, declare that all merchandise purchased from **Expert Technology Group, Inc.** will be exported outside the State of Florida for resale and is therefore not subject to the collection of Florida State Sales Tax pursuant to Florida Statute No. FS.12A-1.064.

Non-Resident Dealer Name: _____

Non-Resident Dealer Address: _____

Passport Number: _____ **Country of Issue:** _____

Date of Issue: _____ **Business Name:** _____

Business Address in Home Country: _____

Signature: _____ **Date:** _____

RETURNS POLICY

All return merchandise must be accompanied by an RMA request form. Complete information must be provided, including item number, product description, serial number, invoice, and description of the problem.

- Return freight is the customer's responsibility. We do not accept collect shipments or clear shipments through Customs.
- All shipments must be properly packed. Merchandise damaged in transit will not be accepted for replacement.
- Defective components must not be returned with accessories (manuals, software, hardware, etc.), as their return cannot be guaranteed.
- Accepted items will be replaced with the same product. If unavailable, a similar item of equal value and performance will be provided.
- Partial RMA shipments may occur if items are not fully available
- Unfulfilled merchandise will be credited at **market price only**.

TERMS AND CONDITIONS: Expert Technology Group, Inc. does not accept returned merchandise as a form of payment unless previously approved by the Credit and Customer Service Departments.

I understand and accept the terms and conditions of this policy.

Printed Name: _____ **Signature:** _____