



**5987 NW 102<sup>ND</sup> AVENUE  
MIAMI, FL. 33178  
PHONE: 305-500-9374  
FAX: 786-567-6256**

**NON-RESIDENT DEALERS CERTIFICATION.**

I, the Non Resident dealer shown below, declare that all merchandise purchased from Expert Technology Group, Inc will be exported outside the State of Florida for resale is therefore not subject to the collection of Florida State Sales Tax pursuant to Florida Statue No.FS.12A-1.064.

---

Non Resident Dealers Name

---

Non Resident Dealers Address

---

Passport Number

---

Country of Issue

Date Of Issue

---

Business Name

---

Business Address in Home Country

---

Signature

---

Date

---

**RETURNS POLICY**

All return Merchandise must be accompanied by a RMA request form. It is very important to receive complete information on the return products, such as item number, product description, serial number, invoice and description of the problem.

Return Freight is the customer's responsibility, we do not accept collect shipments, nor do we clear shipments through Customs.

All Shipments should be well packed, merchandise damaged in transit will be not accepted for replacement. Defective Motherboards, VGA Cards, Sound Cards, CD-ROMs and Fax modems must not be returned with accessories (Manuals, Software, Hardware, etc) as we cannot guarantee the return of same with your replacements.

Every item received and accepted will be replaced with the same, should we not have same item in stock, we will replace with an item an item of similar value and performance, unless otherwise notified to the customer. Your RMA order may not be completely fulfilled altogether, in which case, a partial RMA will be issued, we will complete your order as soon as the rest of the item are in stock.

All products have 1- Year warranty with us, unless otherwise advised. Full credit is only issued within 7 working days. Unfulfilled merchandise, for which we will not get replacements, will be credited at market price only.



**5987 NW 102<sup>ND</sup> AVENUE  
MIAMI, FL. 33178  
PHONE: 305-500-9374  
FAX: 786-567-6256**

Expert Technology Group, Inc does not accept return merchandise as a mean of payment, unless previously approved by our Credit and Customer Service Departments.

I understand and accept the terms and conditions of this policy.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature